## WORKBOOK

DEA

## **Business Intelligence**

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Open University of the Netherlands Faculty of Management, Science & Technology

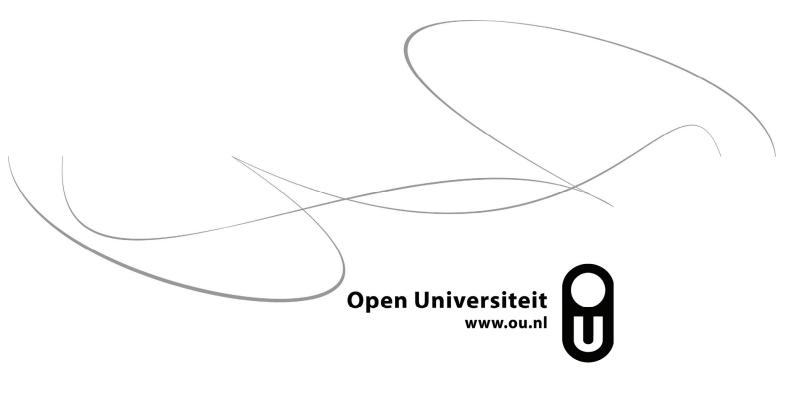
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## **Business Intelligence**



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Course code IM0002

Part	B	lock	Learning unit	Textbook	Week	Workload (hours)	Page
Workbook			Introduction to the course				7
	1	Business Intelligence Overview and Data Warehousing	<ol> <li>Business Intelligence and Data Warehousing</li> <li>Corporate Social Responsibility</li> <li>Assignment Overview</li> <li>Business Intelligence Overview</li> <li>Data Warehousing</li> </ol>	Verhagen Sharda 1 Sharda 2	1-3	7.5 1 1 2.5 4.5	13 15 23 25 27
	2	Business Performance Management	<ul><li>6 Business Performance Management</li><li>7 Assignment task 1</li></ul>	Sharda 3	4-6	4 11	31 33
	3	Mining	<ul> <li>8 Data Mining</li> <li>9 Text and Web Mining</li> <li>10 Assignment: a closer look</li> <li>11 Meeting: face to face tutor session</li> </ul>	Sharda 4 Sharda 5	7-9	4.5 6 2 3	37 49 53 55
	4	Big Data and Analytics	<ul><li>12 Assignment task 2</li><li>13 Big Data and Analytics</li></ul>	Sharda 6	10-12	12 4	59 61
	5	Emerging Trends and Future Impacts	<ul><li>14 Emerging Trends and Future Impacts</li><li>15 Assignment task 3</li></ul>	Sharda 7	13-15	3 12	65 67
	6	Final presentation	<ul><li>16 Assignment task 4 and 5</li><li>17 Presentation meeting</li></ul>		15-18	13 4	71 73
Assignment bundle			Introduction				
	1 Assignment Task 1: Search for an organization suitable for an IA4BI project Task 2: Present BI: Analysis of existing BI projects and their perspectives Task 3: Future BI: Analysis of new opportunities to use BI methods Task 4: Reflection Task 5: Presentation of the results of the IA4BI project						
	2	Theory	Audit for Business Intelligence				
	3	Letter	Information for organizations willing to act as BI a	udit organizatio	on		
	4	Forms	Form 1 (task 1) Form 2 (task 2) Form 3 (task 3) Form 4 (task 4)				
	5	Example case Radio Good	Radio Good task 1 Radio Good task 2 Radio Good task 3 Radio Good task 5				
Textbook	Business Intelligence: A Managerial Perspective on Analytics 3rd Edition, by Ramesh Sharda, Dursun Delen and Efraim Turban (Pearson, 2014)						
	Business Intelligence en datawarehousing 2nd edition, by Karien Verhagen (Pearson, 2011)						
Website	ht	tp://www.studienet.ou.nl					