Concepts and Relations

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Chapter 3

Concepts and Relations

1 Introduction

The Business Rules Manifesto proclaims as its central thesis or “mantra”: Rules are built on facts, and facts are built on terms. But what are they, the terms, facts and rules that the Manifesto talks about? How must you understand them, how are they interconnected, and why can you rely on just these notions to build a rigorous framework for business rules? The answer is found in mathematics: relation algebra is a formal method to define, implement and work with well-formed business rules. Relation algebra provides today’s professionals with a way of thinking and a way of working: what to do to describe and manipulate relations effectively, quickly, and without mistakes. Proficiency in these skills will allow you to analyze business requirements, to conduct conceptual analysis, to search for and create new rules, to test the outcome, and finally to produce exact specifications.

This chapter explains almost all about two basic notions that we will be needing as we identify, express, and manipulate the rules in the business environment. These two notions are: concept and relation.

We will introduce them using a language-oriented approach. Which is natural, as business workers express their requirements and ways of working in natural language. But to turn that into very exact rules that can be handled by computers, we cannot escape using a mathematical formalism, called relation algebra. Theory about “Relation Algebras” is a distinct branch in mathematics which came about in the nineteenth century by the efforts of mathematicians such as De Morgan, Peirce, and Schröder [9, 27, 30]. Their results have been studied, expanded and enhanced throughout the twentieth century. This has resulted in a clear and well-understood formalism that meets our needs in describing business rules.

After reading this chapter, you are expected to be familiar with these notions because all business rules approaches are built upon these foundations. The Ampersand approach is no exception.

This chapter is outlined as follows. We start from fundamentals: basic sentences. Next, we discuss some mathematical notions that the Business Rules Manifesto implicitly uses in its article 3.1 “Rules build on facts, and facts build on concepts expressed by terms”. Examples will illustrate the theory, in order to give a better understanding of the ideas and formalisms. And do not worry, we only need a basic and almost intuitive understanding, no advanced mathematics is involved.

2 Sentences

2.1 Basic Sentences

Business workers use natural language to talk about things in the real world. Therefore, we need a clear and unambiguous way to capture the meaning in natural language sentences. Let us consider the following basic sentences to start with:

- ABBA sang the song Waterloo,
- DoeMaar sang Smoorverliefd,
- Joosten receives building-permit number 5678,
- William Kennedy has residence-permit NL44,
- ABBA sang ‘Money, money, money’,

39
– Ersin Seyhan has residence-permit NL901,
– the Open University offers the course Business Rules,
– Fatima has passed the exam for Business Rules,
– Caroline has passed the exam for Spanish Medieval Literature.

These sentences follow the scheme: noun - verb - noun, in which the nouns refer to objects in the real world. The Business Rules Manifesto uses the word term to refer to the individual real-world objects such as ABBA, the building permit number 5678, the residence permit NL_44, Caroline, and the Business Rules course.

Instead of ‘term’, many other words are in use: software engineers call them ‘instance’ and mathematicians call them ‘element’. In knowledge engineering and model theory, such things are called ‘atom’. Throughout this book we use the word ‘atom’, though any synonym like ‘instance’, ‘item’, ‘element’, ‘member’ or ‘object’, will do in practice.

An atom refers to an individual object in the real world, such as the student called ‘Caroline’. But what if there are three different Carolines? What does it mean to say: “Caroline has passed the exam for Spanish Medieval Literature.”? This sentence might be true for one Caroline, but false for the others. Clearly, to avoid ambiguous sentences, an atom must identify exactly one real-world object, no more, no less. Or rather, it suffices that the atom identifies one object within the context in which we are working: if the context is a group with only one Caroline, there will be no ambiguity. Similarly, ABBA is unique among all pop groups in the world; there ought to be only one building permit with number 5678; etcetera.

Each of the basic sentences above represents a fact, something that is taken to be true. The example sentences follow the noun-verb-noun scheme, but the notion of basic sentence applies to just about any sentence that has two atoms related by a verb-like expression. For example, if we use the name ‘Caroline’ and the number ‘3’ as atoms, the following is also a basic sentence: “In Caroline’s house there are three rooms”. This basic sentence contains two atoms, and if we leave out those atoms, a template remains, as in: “In ... ’s house, there are ... rooms”. So, a basic sentence in natural language relates two atoms.

Still, a basic sentence does not accommodate arbitrary atoms. For example, switching the atoms produces a sentence “In 3’s house, there are Caroline rooms” which makes no sense at all, it is non-sense. In this particular example, the first blanks are clearly meant for a person and the second one should obviously be a number. In other sentences, other concepts may be required. For instance, in the sentence “... has passed the exam for ...” the first blanks are supposedly some student and the second blanks must be some course.

In Ampersand, an abstraction like ‘student’, ‘number’, and ‘course’, that you need to replace by an actual student, number, or course, is called a concept. Concepts should not be confused with atoms: concepts are abstract, and atoms are concrete. Atoms are the terms, the individual things in the real world that you can point out. A concept is an abstraction, it is not the individual thing but the type of thing. We can say for example that Caroline (an atom) is a student (a concept), ABBA is a pop group, and NL_44 is a residence permit.

So basic sentences have a fixed template, and moreover, every term (or atom, as we prefer to call it) that you fill in on the blanks, belongs to a certain concept. The Business Rules Manifesto, in its article 3.1, hints at just this distinction between term and concept. That article can be explained as:

– a term expresses a business concept, it corresponds to an individual thing that is relevant in the business context,
– a concept is an abstract description or definition that is instantiated (expressed) by the actual real-world thing (term or object),
Chapter 3  Concepts and Relations

– a fact makes an assertion about the concepts, it is a basic sentence that expresses a relationship between two terms.

2.2 CONCEPT

As we want to describe our business rules with computer precision, we must be rigorous in our definitions.

At the surface level, a term refers to one individual thing that exists in the real world. At the deep level, a concept stands for terms that are similar: they share the same meaning, have similar properties, similar behavior, and similar connections with other terms or concepts.

Every abstract concept comes with an intension: a definition that lets you determine whether an arbitrary ‘thing’ in the business environment is an instance of the concept. The reader of the definition is expected to understand which ‘individual terms that exist in the real world’ meet the definition and should be (represented as) a term in the extension of the concept. Next, a concept also has an extension, more often called population or contents. This is the set of all terms that the concept actually stands for, at present. It is customarily denoted using a bracket notation, for instance Age = \{ 7, 3, 5, 2 \}. Occasionally square brackets are used: Age = \[ 5; 3; 2; 7 \]. In mathematics, the special symbol $\in$ is used to denote that an element is contained in the set, so we have: $3 \in Age$, $7 \in Age$, etc.

Subsets usually contain less atoms than the enveloping set, but in general, the two sets are allowed to be equal. If we want to draw attention to the fact that equality is permitted, we sometimes write $A \subset B$ and $\neg (A = B)$.

Three important properties to remember about atoms are:

– each instance of the concept is considered to be whole and indivisible, and it is why we use the name ‘atom’. The element ‘ABBA’ is regarded as one indivisible member of the Popgroup concept, even though, from another point of view, it may be composed of four units,
– there is no specific order or sequence among the atoms of a concept,
– an atom can occur only once in the population. That is: each atom must differ from every other element within the set. A term meets the concept definition, or it does not. It is meaningless to say that it meets the definition twice.

The latter property is sometimes referred to as entity integrity by database designers.

A concept is characterized by its intension, a sound definition that exemplifies its business semantics, its meaning, properties, behaviour. Definitions are generally stable, and do not change overnight, regardless whether there are millions, hundreds, tens or even no instances on record for the concept. And although definitions can change over time, such changes are not very frequent.

To contrast: extensions can and will change constantly. The extension is the time-varying part. At any given moment, there is a specific content, and that content can differ from the content one minute before or after. For instance, Student is an important concept at any university, but the student population is constantly changing. A concept may even have an empty extension at some time, denoted $\emptyset$. But even if two
concepts are both empty, we consider them to be different: a Student concept differs from the Car concept, even if there are neither students nor cars on record.

In general, concept names are nouns such as ‘Student’, ‘Customer’ or ‘Car’, sometimes qualified to better express its meaning, e.g. ‘Old-timer Car’, ‘Bachelor Student’, or ‘Priority Customer’. By convention, we write the name of a concept with a capital: ‘Popgroup’, ‘Permit’, or ‘Course’.

2.3 RELATION

Above, we defined ‘fact’ as a basic sentence that expresses a relationship between two terms. Having abstracted the individual terms to concepts, we also desire an abstract notion to replace the individual fact templates. The answer provided by mathematics is called: relations.

Let us introduce this by way of an example: some friends organizing a tennis tournament which will include a mixed-double competition. Although the group of friends has 4 women and 5 men, only three pairs want to participate in the mixed double. These are the facts:

– Aisha doubles with Marek.
– Sophie doubles with Raúl.
– Nellie doubles with Toine.

Obviously, the template for these facts is: ..., doubles with ..., with the first concept being Woman, the second concept involved is Man. We now introduce the relation named doublesWith which is defined as “the set of all pairs of one woman and one man wanting to participate in the upcoming tennis tournament”. We can write the pairs one by one:

– {‘Aisha’, ‘Marek’} ∈ doublesWith.
– {‘Sophie’, ‘Raúl’} ∈ doublesWith.

Or we may list the entire population of doublesWith in one go:

doublesWith = \{ (Nellie, Toine); (Aisha, Marek); (Sophie, Raúl) \}.

We can also make a drawing of this relation, a so-called instance diagram or Venn diagram. This shows all facts as arcs connecting the woman and man that together make up a pair, as shown in figure 3.1. An instance diagram provides very detailed
insight into the current state of affairs in the business, which can be very useful sometimes. It works fine for small examples, but this kind of diagram quickly becomes unreadable if many pairs participate.

We may also use a layout with two columns as in table 3.1.

<table>
<thead>
<tr>
<th>Woman</th>
<th>Man</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sophie</td>
<td>Raúl</td>
</tr>
<tr>
<td>Aisha</td>
<td>Marek</td>
</tr>
<tr>
<td>Nellie</td>
<td>Toine</td>
</tr>
</tbody>
</table>

TABLE 3.1 doublesWith: tabular layout of the participating pairs

Facts can be represented in many ways. A telephone directory lists names with telephone numbers in a tabular layout, a dictionary does the same with words and their meanings. But a story about a poker or bridge game may be illustrated with a diagram showing the hands of each player.

The time and effort people take to communicate the contents of relations indicates the importance of suitable representations. In practice, form follows function: depending on circumstances, audience, and the sheer number of facts, the designer chooses a representation that best suits the purpose.

2.4 CARTESIAN PRODUCT

The most comprehensive representation of a relation is a two-dimensional array. It shows all instances of one concept, Woman, along one axis, and all instances of the second concept, Man, along the other axis, like a spreadsheet page as in table 3.2. It allows you to easily mark participation in the tournament.

<table>
<thead>
<tr>
<th>doublesWith</th>
<th>Marek</th>
<th>John</th>
<th>Rob</th>
<th>Toine</th>
<th>Raúl</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sophie</td>
<td></td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Aisha</td>
<td>x</td>
<td></td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Jenny</td>
<td></td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Nellie</td>
<td></td>
<td>-</td>
<td>-</td>
<td>x</td>
<td>-</td>
</tr>
</tbody>
</table>

TABLE 3.2 Two-dimensional layout of the participating pairs

This representation lets you consider all possible combinations of one woman and one man, a total of \(4 \times 5 = 20\) possible pairs. The “set of all possible pairs” is called a Cartesian product in mathematics.

Formally, the Cartesian product of two concepts \(A\) and \(B\) is (the set of) all pairs that combine one atom from the first concept \(A\), with one atom from the second concept, \(B\). Obviously, the number of pairs in the Cartesian product is equal to the number of atoms in \(A\) times the number of atoms in \(B\); which explains (in part) why it is called a ‘product’.

The Cartesian product of concepts \(A\) and \(B\) is denoted as: \(A \times B\). We sometimes denote it as \(V_{[A,B]}\) or \(V\) for short, with the \(V\)’s lefthand side rendered as a double line, if the printer can do that. Of course, if there is any chance of ambiguity, \(V_{[A,B]}\) should be written in full to prevent confusion with, say, \(V_{[B,C]}\) or \(V_{[B,A]}\).

Another good example of Cartesian product is a deck of common playing cards. There are 4 suits {spades, diamonds, clubs, hearts}, and 13 ranks. Because every combination is possible, there are 52 playing cards in the Cartesian product of \(Suit \times Rank\), as shown in figure 3.2. The cards in the picture are neatly arranged, but remember that in general, there is no special ordering along the axes.
FIGURE 3.2 Set of 52 playing cards

To be exact: this is different from Rank × Suit. While the tuple (diamonds, ace) looks very similar to the tuple (ace, diamonds), there is a big difference as the two atoms are written in inverse order. This finesse will be important later on when we discuss the inverse of a relation.

Some standard terminology when discussing Cartesian products:

Source – the left-hand set of the product is called source or domain,
Target – the right-hand set of the product is called target, or co-domain, or sometimes range or image,
Tuple – each single element of the product is called a tuple or pair.

2.5 RELATION IN MATHEMATICS

Having defined the Cartesian product, we can now explain the formal definition of a relation which is:

– a named subset of the Cartesian product of two concepts, where all tuples in the subset have a similar meaning, similar properties, and similar behavior.

Relation name The relation name is usually a verb, possibly qualified, like you saw in the templates for basic sentences. We will generally write the relation name in italics and in lowercase. Whatever name you choose for a relation, make it (almost) self-explanatory. When trying to understand a design, the business stakeholders will start to look at names first. So make sure that the names are really close to the intent of the relation, its real-world meaning and pragmatics. Relation names, being verbs, often seem to express some kind of activity. But beware: the intention of relations is never to prescribe action, there is no imperative rule involved. Each tuple in a relation only records a single fact: that a certain woman doubles with a man in a tennis tournament, that the customer buys an item, receives a receipt, and pays the money. The fact may come into being at some moment in time, but its timing is irrelevant. The fact as such becomes and remains true, and will be kept on record indefinitely.

Intension Like with concepts, a relation has an intension, a precise definition. The definition serves to determine which pairs should be represented in the extension of the relation, and which ones ought to be absent. The definition or pragmatics captures the meaning of the relation.

You should check that doublesWith, with its three couples entered for the tennis competition, is indeed a relation according to our definition. Another example of a relation is the subset of community cards lying face-up on the table in a poker game,
shown in figure 3.3.

FIGURE 3.3 Community cards on the table are a special selection of playing cards

A tuple in a relation refers to one instance of the source and one instance of the target, and the tuple is fully identified by exactly these two atoms. Therefore, there is no need to have special identifiers to distinguish the tuples of a relation: the identification of its source- and target instance suffices.

To summarize so far:

– an atom corresponds to an individual real world thing. Each atom or term is captured as an instance, an element in a set, and that set is the extension of a concept,
– a concept is an abstract description or definition that is instantiated by the actual realworld things or objects. The intension is the definition of the relevant terms; the extension is the set of all terms in the business context that meet the definition,
– a fact is a basic sentence that expresses a truth about two terms,
– a relation is an abstract description of facts. Mathematically, it is defined as a subset of the Cartesian product of two concepts, and it captures the deep structure of basic sentences,
– the intension of the relation provides the definition or meaning of the relevant facts,
– the extension of the relation consists of pairs, and each tuple represents a single fact that is true in the business context.

EXERCISE 3.1

has_name : Client→Name

Suppose a legal consultant has two clients, labeled C_1 and C_2. Their names are Martin and Stacey. Write down the basic sentences to express this knowlege in natural language. Then, state the deep structure of these sentences.

ANSWER

C_1 has_name Martin
C_2 has_name Stacey

EXERCISE 3.2

sells : Vendor×ProductType

Invent three basic sentences to represent some content in this relation.
2.6 TERMINOLOGY AND NOTATIONS

Some standard terminology when discussing relations:

Declaration
- the relation declaration is the combination of its name, its source and its target, together with its definition, i.e. its meaning or intension,

Signature
- the signature of a relation is the combination of relation name, (the name of) source concept, and (the name of) target concept,

Type
- the type of a relation is defined as (the name of) the source concept, and (the name of) the target concept. In other words: a relation type indicates the full Cartesian product, the relation is its subset.

Type is important when we compare the extensions of relations. If two relations have different types, then they contain tuples with atoms taken from different source or target concepts. Only if two relations are of the same type, i.e. both relations are subsets of the same Cartesian product, can we compare their contents.

To avoid ambiguity in discussions, every relation should have a unique signature, i.e. the name, source and target are a unique combination. Often, if sources and targets are not in doubt, the relation name is enough to know about which relation we are talking. Sometimes one name is used for several relations. Theoretically, this is fine provided that the types are different. For stakeholders, it may be rather confusing.

To denote the signature of a relation with name \( r \), source \( A \) and target \( B \), we write

\[ r : A \times B, \text{ or } r_{[A,B]} \]

for short.

The customary notation for writing the contents of a relation is

\[ r = \{ (a, b) \mid (a, b) \in r \} \]

A more concise notation is sometimes used for a single tuple:

\[ a r b \]

means that tuple \( (a, b) \in r \)

For a given atom \( a \in A \), we can determine all elements \( b \in B \) that are related to \( a \). This set, which in general may have 0, 1 or any arbitrary number of elements, is called the target of the element \( a \):

\[ \text{target}(a) = \{ b \in B \mid (a, b) \in r \} \]

Likewise, for a given \( b \in B \), the subset of instances in \( A \) that relate to \( b \) is called the source of \( b \):

\[ \text{source}(b) = \{ a \in A \mid (a, b) \in r \} \]

Notice in the above formulas that the left-hand sides do not indicate about which relation we are talking. To avoid confusion, a subscript may indicate the relation for which the target and source are being considered:

\[ \text{target}_{relation}(a), \text{ and } \text{source}_{relation}(b) \]

So now the words source and target have double usage. First, every relation \( r \) has a
source and a target concept. And second, each atom of the source has its own target set, and each instance of the target has its source set.

Bear in mind that in general, a relation is not the entire set of all possible combinations of elements, but only a subset, a selection of certain pairs. To emphasize this important difference, the Cartesian product \( V_{[A,B]} \) is sometimes called the universal relation of \( A \) and \( B \), with “universal” meaning that it contains all possible tuples that can be produced from (the current contents of) \( A \) and \( B \).

Various mathematical symbols will be needed further on. You can read the symbols out aloud by pronouncing them as follows:

- \( \forall \) means ‘for all’.
- \( \exists \) means ‘there exists’.
- \( \wedge \) means ‘and’.
- \( \lor \) means ‘or’.
- \( \rightarrow \) means ‘implies’.
- \( \leftarrow \) means ‘is implied by’, which is the same but it goes in the other direction.

The symbols are merely a mathematical shorthand notation and pronunciation. Just remember the meanings and pronunciations above, and you will find nothing mysterious about them.

2.7 IDENTITY RELATION

At this point, we want to introduce to you a special relation: the so-called identity relation, abbreviated to \( I_d \) or even to \( I \) (for this particular relation yes, an uppercase \( i \)).

This relation can be defined for every concept, taking that concept for its source as well as for its target. The definition states that each atom (of the source) is equal to itself (now as an atom in the target). The contents of this relation contains every possible tuple composed of two identical elements.

<table>
<thead>
<tr>
<th>identity</th>
<th>Apple</th>
<th>Orange</th>
<th>Pear</th>
<th>Berry</th>
<th>Grape</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apple</td>
<td>x</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Orange</td>
<td></td>
<td>x</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pear</td>
<td></td>
<td></td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Berry</td>
<td></td>
<td></td>
<td></td>
<td>x</td>
<td></td>
</tr>
<tr>
<td>Grape</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>x</td>
</tr>
</tbody>
</table>

TABLE 3.3 Identity relation is special selection of the Cartesian product with identical source and target

In the matrix representation of table 3.3, the identity relation has a marking exactly on the diagonal, and nowhere else. The example tells us five facts: ‘fruit w is identical to fruit w’, for all five fruits, ranging from apple to grape. Another way to write down this identity relation is as follows:

\[ I_{fruit} = \{ (w, w) \mid w \in \text{Fruit} \} \]

The subscript indicates the concept for which the Identity relation is taken. If the concept is not in doubt, the subscript is usually omitted.

2.8 NAMING

We aim to use the notions of atom and fact, concept and relation consistently throughout this book. Other authors coin other names and notions that may look rather similar in meaning and usage, but often there are subtle differences.
For instance, UML programming works with ‘classes’, a notion that is similar but not equal to our notion of concept. And database modelling uses the name ‘entity’, or sometimes even ‘type’, for a notion that is also similar but not equal to our concept.

The SBVR standard (more on that later) defines term as a ‘verbal designation of a general concept in a specific subject field’. The ‘general concept’ that this alludes to, is described as a ‘unit of knowledge created by a unique combination of characteristics’.

The many different names and definitions may be a cause of confusion. Illustrative of this is the SBVR statement that “a concept type is an object type that specializes the concept ‘concept’, whereas a concept is related to a concept type by being an instance of the concept type.”

So according to the SBVR naming convention, a person John Doe should be called a concept, which is an instance of the concept type `Customer`. We however prefer to call `Customer` the concept, and refer to the person John Doe as an instance of `Customer`.

Also, what we call a relation goes under different names. SBVR calls ‘fact type’ for what we prefer to call a ‘relation’. UML coins the word ‘association’, and ‘reference’ and ‘relationship’ are used by still others.

For some readers, words like ‘source’ and ‘target’ may bring to mind the hyperlinks of the World Wide Web. However, hyperlinks, strictly speaking, are not relations. Although a hyperlink does provide a link from a source (webpage) to a target (another webpage), the reverse, from target back to source, is missing. For a given webpage, there is no sure way to know all webpages that have a hyperlink to it. Moreover, hyperlinks do not implement the referential integrity demand (see below), resulting in the infamous “error 404” reports.

2.9 INTEGRITY

When you deal with concepts and relations in computers, you must always adhere to two demands.

First, for every concept, it must be so that every atom is unique within the extension. Remember that each atom represents a single term in the business environment. That term meets the definition of the concept, or it does not. It is a member in the population, or it is not. But never can it be in the population, twice! If students are identified by their first names, then the computer can only deal with one student named Caroline. This demand was referred to as entity integrity.

Second, we stated that each tuple in (the extension of) a relation refers to one instance of the source and one instance of the target concepts. This requires that those two atoms referred to must actually exist in the current extensions of the concepts, they must be on record. This important demand is usually referred to as referential integrity.

At first glance, these two are rather trivial demands. However, one must realize that extensions are constantly changing. Therefore, if an atom is deleted from (the current extension of) some concept, the consequence is that all tuples referring to that very atom ought to be deleted also, in all relations that the concept may be involved in, either as a source or as a target. On the other hand, whenever we want to insert a tuple in a relation, we must assure that the associated source and target atoms are present in their respective extensions.

2.10 VALIDATION

The intension (definition) of a relation tells us how to decide which facts ought to be true in the business environment. The extension is the current content, it captures all of the facts that are currently on record.
You must realize that these two are fundamentally different. For example, the current content of the relation may not be up-to-date: a fact is true, but not yet recorded. Or a tuple is recorded for a relation, but the corresponding fact is no longer true. This kinds of problems may not always be attributed to a computer issue or a business error, e.g. a customer has posted a complaint but the mail has not yet been received.

The activity to check whether the computer-stored information is a valid representation of the situation in the real business world is called **validation**. Such a check will concern the (current) contents of one or more extensions. Validation may also be used in a broader sense: whether an entire design captures all the relevant features of a business environment. Validation in general requires a human effort, as only humans have a grasp of reality. Only on rare occasions can the computer signal validation problems.

Do not confuse validation with **verification** which is only an internal check on the stored information, and reporting possible problems, especially problems with integrity. Such checking can be done automatically, by computers, without referring to the real world. Clearly, problems detected by verification may sometimes be caused by invalid data, but there may also be errors in the data store or in the programmed checks.

### 3 Models and diagrams

#### 3.1 MODELS AND DIAGRAMS

If you are trying to understand a business context, you will need to get a grip on the concepts and relations that are important. You start out with basic sentences, try to extract the deep structure of the sentences, and keep note of the structures you have uncovered so far.

**Conceptual model**

A conceptual model is the exhaustive listing of all concepts and relations that are relevant in a certain (business) setting. Such a listing can be provided in textual form, which will make it dull and incomprehensible, and only a trained engineer or computer programmer will like it. The listing can also be provided in a more attractive way, such as a diagram, a graphical representation of the model, or even by way of a prototype system for users to explore and play with.

For a conceptual model to be correct, we require that the signature of each relation shall be unique: for any given source and target, there is at most one relation with a certain name. The same name may be used elsewhere in the model, for relations defined on other sources or targets. However, it can become quite confusing for people trying to read and understand a model if different relations have identical names.

#### 3.2 CONCEPTUAL DIAGRAM

A good way to get a grip on the concepts and relations in your business environment is by making a diagram such as figure 3.4. A picture is often very useful to oversee the context, and to discuss important aspects with stakeholders.

The example conceptual diagram uses dots to represent concepts, connected by arcs that represent the relations. This diagram employs the arrow notation, with the arrowhead pointing from the source (shaft of the arrow) to the target concept (point of the arrow). Relation names are written next to each arc, so that the unique signature of each relation (name, source and target) is easy to read from the diagram.

Remark that the diagram does not show current students or courses that are presently available. Nor does it show which students are involved in which course. In general,
abstracting away from the contents enables you to oversee the structure of many relations at once.

The diagrams are easy to understand as long as the number of concepts and relations is moderate. When the numbers go up, say more than 20 concepts, then the sheer size of the diagrams makes them incomprehensible for most people, and again, only the trained specialists will like to work with such diagrams.

In this kind of diagrams, the arrowheads are sometimes placed at the base of the arc (as in the ‘crow’s feet’ notation well known from database modelling). Other notations place it halfway, or at the end of the arc, as for instance is common in UML diagrams. Still other notations omit the arrows altogether, so that source or target must be looked up in the documentation of the conceptual model.

3.3 INSTANCE DIAGRAM

You can also use diagrams to show (some of) the contents of the concepts and relations. Such a diagram is called an Instance diagram, as shown in figure 3.5.

The instance diagram provides a level of detail that is lacking in the conceptual diagram. It depicts some instances of the concepts and relations, corresponding to true facts of reality. Already at this small scale, the diagram is rather cluttered. As mentioned before, instance diagrams are generally not very comprehensible due to the sheer amount of detail. They are mostly used only with small subsets, to illustrate a certain finesse of argument or to highlight some intricacy.

4 Operations on relations

We started out with basic sentences, facts that are true within a certain business context. Sentences can be combined in many ways to produce other sentences. By making the right combinations, the new sentences express true assertions about the business that is true as well.

Relation algebra provides numerous operations to produce new relations from existing ones. Learning to use them is vital in order to exploit the expressive power of relations: applying the operators correctly will ensure that the new sentences, your new facts, will be true as well.

FIGURE 3.4 Example of a conceptual diagram

50
We begin with two operators that have only one argument: complement and inverse. Then we discuss operations that are known from set theory: intersection, union, and difference. A genuine relational operator is discussed next: composition. Other relational operators such as ‘dagger’ and ‘implication’ are discussed thereafter.

4.1 COMPLEMENT

The complement operator is used to indicate the tuples that are not in the population of a relation.

Consider the mixed doubles, defined as subset of the Cartesian product of Woman \times Man. The relation signature is \textit{doublesWith}[Woman,Man]. The complement is the relation that has the same type, but its contents is the ‘remainder’: all pairs in \mathbb{V} that are not in the original relation. For this reason, some authors refer to this operation as \textit{negation}.

Complement is usually denoted by an overstrike, \overline{r}, and you pronounce it as ‘complement of \(r\)’. Because overstrike is not easy to type, it may be denoted by a minus sign in front of the relation: \(-r\).

A tabular representation of the complement relation is easy to write down. In the example of teams for the mixed double, it contains a total of \(4 \times 5 - 3 = 17\) tuples, representing all potential couples that are not entered for the mixed doubles competition (table 3.4).

<table>
<thead>
<tr>
<th>complement of \textit{doublesWith}</th>
<th>Marek</th>
<th>John</th>
<th>Rob</th>
<th>Toine</th>
<th>Raúl</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sophie</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Aisha</td>
<td></td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Jenny</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Nellie</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>

TABLE 3.4 Pairs not entered for a mixed double competition

Another way to denote a complement is by way of set difference, using the backslash \symbol. The set difference \(F \setminus G\) is all instances that are contained in set \(F\), at the left, but not contained in the righthand set, \(G\). So we may denote the complement of relation \(r_{[A,B]}\) as the difference \(\mathbb{V}_{[A \times B]} \setminus r\).
Obviously, if there is any ambiguity what the enveloping Cartesian product would be, then the complement would also be in doubt. To illustrate the point: the complement of all students attending class is probably those students that are enrolled for the course, but that do not attend today’s class. But perhaps the speaker meant the people in the classroom that are not students, such as the teacher and perhaps a visitor?

**Complement** is a so-called *involutive* operator: apply the operator twice, and it will reproduce the original relation. In formula:

$$\overline{\overline{r}} = r$$

### 4.2 INVERSE

Earlier, we pointed out that the Cartesian product of a set $A$ and a set $B$ is $A \times B$, and this is not the same as $B \times A$ (except of course if $A = B$, more on that later). However, a relation that contains tuples of the form $(a, b)$ can easily be altered into a relation containing tuples of the form $(b, a)$ simply by changing the order of the elements. Mathematically, it is a brand new tuple, as source and target differ from before.

This operation, producing a new relation from an existing one, is called ‘taking the inverse’, inversion, or sometimes *conversion*. It is denoted by writing a $\sim$ symbol (pronounced ‘flip’) after the relation name:

$sang \sim \{\text{Hit song, Popgroup}\}$

We may pronounce this as ‘flip of Popgroup $sang$ Hit song’. For most of us, it is more comfortable to change the relation name into something more sensible like ‘Hit song $\text{wasSungBy Popgroup}$’, or ‘Hit song $\text{originatedFrom Popgroup}$’. Beware however that in general, different relation names mean different relations!

The formal declaration of the inverse relation $r \sim$ of a relation declared as $r_{[A,B]}$ is as follows:

$$r \sim_{[B,A]} \text{ having contents}\{(b, a) \mid (a, b) \in r\}$$

As the inverse operator merely swaps the left and right hand sides of each tuple, it is easy to write down the extension of the new relation, if given the extension of the old one. In a tabular form, the inverse operator merely swaps columns, as shown in table 3.5.

<table>
<thead>
<tr>
<th>Man</th>
<th>Woman</th>
</tr>
</thead>
<tbody>
<tr>
<td>Raúl</td>
<td>Sophie</td>
</tr>
<tr>
<td>Marek</td>
<td>Aisha</td>
</tr>
<tr>
<td>Toine</td>
<td>Nellie</td>
</tr>
</tbody>
</table>

**Table 3.5** Inverse of the selected couples for a mixed double competition

In the two-dimensional matrix layout (see table 3.2), the inverse operator mirrors the entire content of the matrix along the diagonal. The two axes, source and target, are swapped accordingly.

**Like complement, the inverse operator is also *involutive*: apply it twice, and you end up with the original relation. This may be no surprise, as the inverse operator does not change the facts, it merely rephrases them. In formula:**

$$r \sim \sim = r$$
4.3 SET OPERATIONS

Set theory in mathematics describes several operators that produce new sets from existing ones. Each operation unambiguously defines which elements will belong to the new set, and which ones are excluded.

In particular, we assume that you are familiar with the intersection, union and difference operators on sets. It ought to be an easy exercise to verify for arbitrary sets \( F \) and \( G \) that:

\[
F \cup G = (F \setminus G) \cup (F \cap G) \cup (G \setminus F)
\]

and

\[
(F \setminus G) \cap (F \cap G) = \emptyset
\]

Because we defined relations as subsets of a Cartesian product, we can apply any set operation to two relations \( r \) and \( s \), provided of course that they share the same types.

We have:

- **Intersection**: \( r \cap s \) is the relation that contains the tuples that are contained in relation \( r \) as well as in \( s \), or
  \[
  r \cap s = \{(x,y) | (x,y) \in r \text{ and } (x,y) \in s\}
  \]

- **Union**: \( r \cup s \) is the relation that contains all pairs that are present either in relation \( r \) or in \( s \), or
  \[
  r \cup s = \{(x,y) | (x,y) \in r \text{ or } (x,y) \in s\}
  \]

- **Difference**: \( r \setminus s \) is the relation that only takes tuples of relation \( r \) not present in \( s \), or
  \[
  r \setminus s = \{(x,y) | (x,y) \in r \text{ and } \neg(x,y) \in s\}.
  \]

You may check that this is equivalent to the intersection \( r \cap s \).

Remember, if relations are not defined on the same Cartesian product, they will contain tuples that cannot be compared. Such relations are disjoint, and the set operations above produce no meaningful results.

4.4 COMPOSITION

The **Composition** operator produces a new relation from two existing ones. It combines two expressions into a single expression. The formal definition of composition is as follows.

Let \( r_{[A,B]} \) and \( s_{[B,C]} \) be two relations, with the same concept being the target of \( r \) as well as the source of \( s \). Then the composition of \( r \) and \( s \), is the relation with type \( A \times C \). Its content is calculated as

\[
\{(a,c) | \text{ there exists at least one } b \in B \text{ such that } a r b \text{ and } b s c\}
\]

The composition operator is denoted by a semicolon \( ; \) between the two relation names, like this: \( r ; s \). It is pronounced as ‘composed with’, in this case: \( r \) composed with \( s \).

The figure 3.6 illustrates how composition works. An Actor (at the left) possesses some Skills (middle), and Skill required-for a Role (at the right). The meaning of the composition relation is: the Actor possesses at least one of the Skills required for the Role. In natural language, you might say that the actor has some skill for the role, but the formalization is much more precise. It is a combination of two facts: the actor possesses a particular skill. And the skill is required for the role. In fact, the actor may possess several skills, or the role may require many skills, but exact information about skills is absent from the composition. For an actor to be related to a role means only that the actor has at least one required skill for the role.

Another example was seen in figure 3.5 by composing relation takes with isPassingFor. Student Caroline takes an exam, yesterday, that is passing for Spanish Medieval Literature. Also, student Fatima takes several exams, and one of them is passing for the...
Business Rules course. But according to the diagram, no exam was taken by Dennis that is passing for World Religions.

Obviously, you cannot compose just any two relations. If there is no middle ground, then composition has no meaning. Readers familiar with relational database theory will recognize that composition corresponds to the ‘natural join’ operator.

4.5 ADVANCED OPERATORS

Apart from composition, several other operations can be defined for two relations. We will briefly discuss them, although we will rarely use them. Moreover, mathematically speaking, it can be shown that all these advanced operations can be reduced to ordinary composition. In the following definitions, let \( r_{[A,B]} \) and \( s_{[B,C]} \) be two relations, with \( B \) being the target of \( r \) and the source of \( s \).

Relative addition

The relative addition of \( r \) and \( s \), is the relation with signature \((r ⊖ s) : A \times C\), and its content is defined as

\[
\{ (a, c) \mid (\forall b \in B) \text{ either } a r b \text{ or } b s c \text{ or both} \}
\]

The relative addition operator is denoted by the symbol \( ⊖ \), pronounced as ‘dagger’, between the two relation names.

To illustrate how relative addition works, consider a company that receives a lot of customer questions about a number of topics. Frontdesk employees are able to explain some of the topics over the telephone to customers. Or they may connect a customer through to some back office employee who specializes in certain topics. A frontdesk employee can be teamed up with a backoffice employee if together, they cover all possible topics. Figure 3.7 shows an instance diagram that contains three possible teams.

The natural language interpretation of relative addition is just that: a tuple \((a, c)\) is in the relative addition if the two relations, canExplain from a and isSpecializationOf to c, together cover the entire middle ground of possible topics for questions. More formally: the relative addition equals those tuples \((a, c)\) in \( A \times C \), such that the entire set \( B \) is contained in the union of their two sets \( \text{target}_{\{r\}}(a) \) plus \( \text{source}_{\{s\}}(c) \).
The relative subsumption of relations \( r \) and \( s \), is the relation with signature \( ( r ] s ) : A \times C \). By definition, its content is
\[
\{ (a,c) \mid (\forall b \in B) \text{ if } b \in s \text{ then } a \in r \}
\]

The operator is denoted by the ] symbol. Let us illustrate the idea of this operator with an example, which will also explain why we use the ] symbol as it resembles an inclusion symbol.

Suppose some institute offers tours abroad for students. Whether a student is eligible for a tour destination, depends on whether he or she has passed for the required courses. Two relations are involved:

- Course \textit{requiredFor} Destination
- Student \textit{passedTheExamFor} Course

and these are combined to produce a new relation

- Student \textit{isEligibleFor} Destination

Figure 3.8 shows a sample of the instance diagram. Caroline is eligible to go to Madrid, because she passed for the required course Spanish Medieval Literature. For the trip to Rome, two courses are required, Latin and World Religions. Student Ang has passed for both courses, so he qualifies. Student Brown is less fortunate, as she has not yet passed for Latin which is one of the required subjects. Remark that the destination of Amsterdam requires no courses at all, hence all students are eligible irrespective of their achievements in exams.

For a destination to be open to a student requires that for all courses: if Course \textit{requiredFor} Destination then Student \textit{passedTheExamFor} Course. In other words, for a student \( a \) to be eligible for a destination \( c \), it is required for every course \( b \) that the set \( \text{target passedTheExamFor} (a) \) is contained in \( \text{source requiredFor} (c) \).

Or, if we use the inclusion symbol in the opposite direction, we may write:
\[
\text{target passedTheExamFor} (a) \supset \text{source requiredFor} (c)
\]

This inclusion explains why we use the ] symbol to denote the relative subsumption of two relations \( r ] s \). Some authors call this operator the “left residual”, and it may be denoted by the forward slash / instead of the square bracket.

Finally, the relative implication of \( r \) and \( s \), is the relation with signature \( ( r [ s ) : A \times C \).
By definition, its content is
\[
\{ (a,c) \mid (\forall b \in B) \text{ if } a \mathbin{r} b \text{ then } b \mathbin{s} c \}
\]

We denote this operator by a square bracket [], resembling the inclusion symbol \( \subseteq \), for the similar reason as above. Some authors call this operator the “right residual”, and instead of the square bracket they may denote it by the backslash \( \setminus \).

5 Laws for operations on relations

Using clauses like ‘and’, ‘or’, ‘if’, ‘then’, ‘for all’ and ‘exists’, you can combine basic sentences into rather complex phrases. Just so, relation operators enable you to write complex formulas. But often, one meaning can be phrased in several equivalent ways, and a mathematical formula can be written in several ways. It can be difficult to decide whether different expressions have the exact same meaning, and if they will be true (or false) in exactly the same circumstances. For example:

- \( \simto; \text{ \text{sent}} \vdash \text{\text{deliveredTo}}, \text{meaning: ‘An Invoice for a certain Order is sent to a particular Customer, only if that certain Order was deliveredTo that particular Customer.’ In other words, only invoices for delivered orders should be sent to the customer.}

- \( \text{\text{deliveredTo;sent}} \simto \vdash \text{\text{for}}, \text{meaning: ‘If an Order was not delivered to some Customer and that Customer was sent an Invoice, then certainly that particular Invoice was not for that Order.’}

Do these formulas express the same business meaning, or not? As a designer, you want to pick an easy way to express a certain text. To do that, you need the ability to rewrite one formula into another without loss of meaning.

This section introduces important laws from relation algebra that allows you to do exactly that. The laws are useful, because they allow you to manipulate with entire extensions at once, instead of having to consider all the tuples one by one. As a rule designer, you must learn to use these laws, and manipulate and reason with formulas and operators, just like you have once learned to manipulate with numbers.
5.1 LAWS FOR SET OPERATORS

Operators on sets obey laws that are well known in set theory. For instance, when determining the intersection of multiple sets, it makes no difference in which order the intersections are calculated. To put it more formally: intersection is

\[ \cap \text{ is associative: } (A \cap B) \cap C = A \cap (B \cap C) = A \cap B \cap C \] (3.1)

\[ \cap \text{ is commutative: } A \cap B = B \cap A \] (3.2)

Association

Commutative

Union, like intersection, is also associative and commutative, i.e. \( \cap \) may be replaced by \( \cup \) in the two laws above.

\[ \cup \text{ is associative: } (A \cup B) \cup C = A \cup (B \cup C) = A \cup B \cup C \] (3.3)

\[ \cup \text{ is commutative: } A \cup B = B \cup A \] (3.4)

Distributivity

When a formula combines union and intersection, the laws of distributivity apply:

\[ A \cap (B \cup C) = (A \cap B) \cup (A \cap C) \] (3.5)

\[ A \cup (B \cap C) = (A \cup B) \cap (A \cup C) \]

The first line reads: “intersection with a union equals the union of the intersections”, and the second one can be pronounced as “the union with an intersection equals the intersection of the unions”.

5.2 LAWS FOR COMPOSITION AND RELATIVE ADDITION

Composition and relative addition are associative operators. Just like in law 3.1, it does not matter how brackets are placed in an expression with two or more of the same operators. As a consequence, brackets may be omitted and the expression looks less cluttered.

\[ (p; q); r = p; (q; r) = p; q; r \] (3.6)

\[ (p + q) + r = p + (q + r) = p + q + r \] (3.7)

Neutral

The next law is special for composition. It states that the identity relation \( I \) may be removed if used in a composition: the identity relation is neutral with respect to composition and can be omitted.

\[ r; I = I; r = r \] (3.8)

Diversity

Similarly, you may remove the complement of identity \( I \) (sometimes referred to as diversity), if it appears in a relative addition.

\[ r + I = I + r = r \] (3.9)

5.3 LAWS FOR THE INVERSE OPERATOR

The following laws show how the conversion operator behaves.

\[ \text{involutive: } r^{\sim \sim} = r \] (3.10)

\[ \text{distributive: } (r \cup q)^{\sim} = r^{\sim} \cup q^{\sim} \] (3.11)

\[ \text{and also: } (r \cap q)^{\sim} = r^{\sim} \cap q^{\sim} \] (3.12)

In the next two laws, the order of the relations \( r \) and \( s \) is reversed:

\[ (r; s)^{\sim} = s^{\sim}; r^{\sim} \] (3.13)

\[ (r + s)^{\sim} = s^{\sim} + r^{\sim} \] (3.14)
5.4 LAWS FOR DISTRIBUTION IN COMPOSITIONS

When working with compositions of relations, it often happens that a union or intersection appears somewhere in the formula. There is one distributive law that allows to remove the union operator from compositions of relations.

\[ p; (q \cup r); s = (p; q; s) \cup (p; r; s) \]  

(3.15)

As relations p and s are arbitrary, you may replace either one with the identity relation. It would be nice if the same kind of distribution would hold for intersection, \( \cap \), but alas not. Distribution does not apply for intersections in general. Only if certain conditions are met, does distribution apply for intersections. This will be demonstrated later on.

5.5 LAWS FOR COMPLEMENT

The best known law concerning complement is that it is an involutive operator: apply it twice and the original relation is reproduced:

\[ \text{involutive: } \overline{r} = r \]  

(3.16)

De Morgan

The mathematician De Morgan was first to formulate these laws:

\[ r \cup s = \overline{\overline{r} \cap \overline{s}} \]  

(3.17)

\[ r \cap s = \overline{\overline{r} \cup \overline{s}} \]  

(3.18)

The laws above are frequently used because they allow the complement operator to ‘move around’ in your formulas. There are similar laws involving ; and \( \dagger \) operators, also named after De Morgan:

\[ r; s = \overline{r} \dagger \overline{s} \]  

(3.19)

\[ r \dagger s = \overline{\overline{r} \cap \overline{s}} \]  

(3.20)

Equations 3.18 and 3.20 are collectively known as De Morgan’s laws. Lesser known, but almost as important are equivalences which De Morgan called “Theorem K”. These will be discussed in the next chapter.

5.6 LAWS ABOUT INCLUSION

Laws about set inclusion are very important, because inclusion lies at the basis of rule assertions that the next chapter is all about. This section provides some laws about the inclusion operator \( \supset \) or \( \subset \). The following assertion is obviously true for relations r and s sharing the same type:

\[ (r \cap s) \supset r \supset (r \cup s) \]  

(3.21)

Inclusion can be combined with the flip and complement operators, which produces the following equivalences. Beware though that the order of r and s is reversed in the second formula only:

\[ r \supset s \iff r^\cap \supset s^\cap \]  

(3.22)

\[ r \supset s \iff \overline{s} \supset \overline{r} \]  

(3.23)
Inclusion also combines easily with operators other than flip and complement, sometimes referred to as the *monotonicity* of inclusion. But beware that the following laws are not equivalences but work in only one direction:

$$r ⊩ s \Rightarrow r ∩ t ⊩ s ∩ t$$  \hspace{1cm} (3.24)
$$r ⊩ s \Rightarrow r ∪ t ⊩ s ∪ t$$  \hspace{1cm} (3.25)
$$r ⊩ s \Rightarrow r; t ⊩ s; t$$  \hspace{1cm} (3.26)
$$r ⊩ s \Rightarrow t ⊩ r ⊩ t ⊩ s$$  \hspace{1cm} (3.27)

### 5.7 OPERATOR PRECEDENCE

To conclude this section, we give some conventions that govern precedence of operators. Just like in arithmetics, where for instance “take the square of” takes precedence over addition. These conventions save brackets and simplifies the writing of formulas with multiple operators. Table 3.6 contains the precedence rules.

<table>
<thead>
<tr>
<th>expression</th>
<th>precedence rule</th>
<th>to be read as</th>
</tr>
</thead>
<tbody>
<tr>
<td>unary operators $r^−$ and $r^+$ have highest precedence</td>
<td></td>
<td></td>
</tr>
<tr>
<td>$r^+ q$</td>
<td>flip and complement always take precedence (also if flip or complement appear at the righthand side)</td>
<td>$(r^+) q$</td>
</tr>
<tr>
<td>$r; q$</td>
<td></td>
<td>$(r; q)$</td>
</tr>
<tr>
<td>$r^−; q$</td>
<td></td>
<td>$(r^−; q)$</td>
</tr>
<tr>
<td>$r^− q$</td>
<td></td>
<td>$(r^− q)$</td>
</tr>
<tr>
<td>; and $r^+$, having equal precedence, take precedence over $∩$ and $∪$; = and $r^+$</td>
<td></td>
<td>$p ∩ q; r$</td>
</tr>
<tr>
<td>$p ∩ q; r$</td>
<td></td>
<td>$p ∩ q; r$</td>
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<td>$p ∪ q; r$</td>
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<tr>
<td>$p ∪ q; r$</td>
<td></td>
<td>$p ∪ q; r$</td>
</tr>
<tr>
<td>$∩$ precedes over $∪$</td>
<td>$∩$ binds stronger than $∪$</td>
<td>$p ∪ (q; r)$</td>
</tr>
<tr>
<td>$p ∪ q; r$</td>
<td></td>
<td>$p ∪ (q; r)$</td>
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<td>$p ∪ q; r$</td>
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<tr>
<td>$p ∪ q; r$</td>
<td></td>
<td>$p ∪ (q; r)$</td>
</tr>
<tr>
<td>$= and r^+$ have weakest precedence of all</td>
<td>$∪$ and $∩$ bind stronger than $= or r^+$</td>
<td>$p = (q ∪ r)$</td>
</tr>
<tr>
<td>$p = q ∪ r$</td>
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<td>$p = (q ∪ r)$</td>
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<td>$p = (q ∪ r)$</td>
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<tr>
<td>$p = q ∪ r$</td>
<td></td>
<td>$p = (q ∪ r)$</td>
</tr>
</tbody>
</table>

**TABLE 3.6** Precedence of operators

### 6 Homogeneous relations

So far, we discussed relations based on Cartesian products with sources and targets arbitrary. But the same concept may be used for both source and target. This section is devoted to exactly such relations, and the special features that they have.

A relation for which one concept serves both as source and as target is called an *endorelation*.

All other relations will be called *heterogeneous relations*: their source and target concepts are different.

We already encountered one example of a relation with identical source and target, namely the Identity relation, abbreviated $I$. Examples of endorelations are easy to think of, once you realize that they correspond to basic sentences that express facts about similar terms.
Some examples are: Person isRelatedTo Person, in arithmetics: Number isGreaterThan Number, and in chemistry: Compound mayDecomposeInto Compound. Or in software maintenance: Software-change interferesWith Software-change. In business administration: Department isSubordinateTo Department. And in process design: Use-case isSubvariantOf Use-case.

In a conceptual diagram, the endorelations are easy to spot because the relation connects a concept with itself, and there will be an arc pointing back to its origin.

Let us consider a relation \( r_{[A,A]} \). By our definition, relation \( r \) is homogeneous as its source and target are the same. We can point out several characteristics that the relation \( r \) may, or may not have.

### 6.1 Reflexive

**Reflexive**

A relation \( r_{[A,A]} \) is called reflexive if for all elements \( x \) in the set \( A \), the tuple \((x, x)\) is in \( r \). The relation isACloseFriendOf is an example: everybody is a close friend of themselves. The condition can be stated as:

\[
I ⊢ r
\]

The complete opposite is a relation with the property that identical pairs \((x, x)\) are forbidden. Relations with this property are called irreflexive. Two irreflexive examples are isSpectatorOfPerformanceByActor or isParentOf.

In a matrix representation, a reflexive relation will show markings in all cells on the diagonal (and probably in other places as well, but that does not concern us). To contrast, an irreflexive relation may have markings anywhere, except on the diagonal.

An endorelation can, but need not be reflexive or irreflexive. In general, no specific conditions apply for tuples \((x, x)\) to be, or not to be in the extension. For instance, when elections are held, then a relation Person votesFor Person may, or may not show that some people voted for themselves. Of course, the votes remain secret in general.

### 6.2 Symmetric

**Symmetric**

Relation \( r \) is called symmetric if for any tuple \((x, y)\) in \( r \), the inverse tuple \((y, x)\) is also in \( r \). This can also be written as:

\[
r^{-} ⊢ r
\]

We leave it to the reader to verify that a relation is symmetric if and only if equality holds, i.e.

\[
r^{-} = r
\]

Examples of relations that are symmetric (or at least ought to be so) are isMarriedTo, isInAMeetingWith, and isInTheSameClassAs.

**Asymmetric**

A relation \( r \) is asymmetric if for any tuple \((x, y)\) in \( r \), the inverse tuple \((y, x)\) is not in \( r \), which of course can be written as:

\[
r^{-} ∩ r = ∅
\]

An example of a relation that is asymmetric is awardsBonusPaymentTo. Of course, violations may occur: two managers that award bonuses to one another. Remark that an asymmetric relation is automatically irreflexive. Indeed, we do not want a manager to award a bonus to him- or herself.
Like with (ir)reflexivity, many endorelations are neither symmetric nor asymmetric. The relation Website hasHyperlinkTo Website is an example: some websites may link to one another, but there is no rule or obligation to do so.

An endorelation may be ‘almost’ asymmetric, meaning that it would be asymmetric were it not for some specific tuples \((x, x)\). Such relations are called antisymmetric, and they are characterized as

\[ r^{-\circ} \cap r \subseteq I \]

### 6.3 PROPERTY RELATION

In some situations, an endorelation \(p\) may be both symmetric and antisymmetric at the same time. Some careful reasoning shows that such a relation \(p\) must satisfy the condition: \(p \models I\). We leave it to the reader to verify that both the identity relation and the empty relation \(\emptyset\) are symmetric and antisymmetric.

However, there is more to it, if we consider the elements of the source (and target!) set \(A\). We can divide \(A\) into two subsets: one subset with the atoms \(x\) that do satisfy \((x, x) \in p\), and the subset of all other elements in \(A\) that are not in \(p\): \((y, y) \notin p\). The relation \(p\) divides the source set in two disjoint subsets. In other words, the relation \(p\) can be understood as a property of atoms of \(A\). Yes, the atom \(x\) is in the subset for which \((x, x)\) is in \(p\). Or no, the tuple \((y, y)\) is not in \(p\). For this reason, an endorelation that is symmetric and antisymmetric is sometimes called a binary property for \(A\).

By the way: there are other ways to specify properties for atoms of \(A\), as will be shown in the chapter on design considerations.

### 6.4 TRANSITIVE AND INTRANSITIVE

If a relation is homogeneous, then we may define the composition with itself. In fact, this can be done over and over again, and you can derive many new endorelations in this way. As an example, consider the relation isCloseTo. If Utrecht isCloseTo Hilversum, and Hilversum isCloseTo Almere, then we have Utrecht isCloseTo someplace that isCloseTo Almere. A relation \(r\) is called transitive if the composition with itself is contained in the relation itself:

\[ r ; r \models r \]

Another example of transitivity is the ‘subset’ relation among sets: if \(A \subseteq B\) and \(B \subseteq C\) then \(A \subseteq C\), or (excuse the complicated notation!)

\[ \emptyset ; \emptyset \subseteq \emptyset \]

The opposite of transitivity is shown in family-relationships as studied in genealogy. If we have Person isParentOf Person, then we can compose the isParentOf relation with itself. The composite is in fact the isGrandparentOf relation, and a person may not be both parent and grandparent of a child. Hence, isParentOf is an example of an intransitive relation, meaning:

\[ r ; r \cap r = \emptyset \]

Repeat the composition and you arrive at Person isGreatgrandparentOf Person, etcetera. Genealogy now jumps to one generalized relation Person isAncestorOf Person, which is a transitive relation. The reader should verify that this particular relation does satisfy the inclusion \(r ; r \models r\), but equality \(r ; r = r\) does not hold. Again, like reflexivity and symmetry, many endorelations have neither the transitive nor the intransitive property.
6.5 SUMMARY OF ENDOBPROPERTIES

The various properties that endorelations may have, can be written using mathematical symbols.

reflexive \[(\forall a)\ a \in a\]  
(3.28)

irreflexive \[(\forall a)\ \neg a \in a.\text{ Or equivalent } \neg(\exists a)\ a \in a\]  
(3.29)

symmetric \[(\forall a, b)\ a \in b \rightarrow b \in a\]  
(3.30)

asymmetric \[(\forall a, b)\ a \in b \rightarrow \neg(b \in a)\]  
(3.31)

antisymmetric \[(\forall a, b)\ a \in b \land b \in a \rightarrow a = b\]  
(3.32)

transitive \[(\forall a, b)\ (\exists x)(a \in x) \land (x \in b) \rightarrow (a \in b)\]  
(3.33)

intransitive \[(\forall a, b)\ (\exists x)(a \in x) \land (x \in b) \rightarrow \neg(a \in b)\]  
(3.34)

6.6 STRUCTURE OF A SET

There is a close link between the structure of a set, and the properties of an endorelation. If for a set \(A\) an endorelation \(p\) exists that is reflexive, symmetric and transitive at the same time, then the set \(A\) can be partitioned. That is: we can point out a number of subsets (called partitions) \(A_1, A_2, A_3, \ldots\), up to \(A_n\), such that each element of \(A\) is contained in exactly one of the subsets. The intersection of any two subsets is empty, and the union of all subsets equals the original set \(A\). Such a relation is called an equivalence relation.

Examples are easy to find: Employee \(\text{worksAtTheSameDepartmentAs}\) Employee, or Student \(\text{hasSameGradeAs}\) Student. An instance diagram of this kind of relation resembles an archipelago of islands: the entire set consists of islands, every element is in one island, and islands do not overlap. This is also called a partitioning of the set \(A\).

It is well possible to have more than one equivalence relation (and matching partitioning) for a concept. For example, cars can be partitioned according to color, or age, or mileage, weight, value or any other property.

If for a set \(A\) we have an endorelation \(p\) that is reflexive, asymmetric and transitive at the same time, this means that the set \(A\) has some ordering or hierarchy. The relation is said to be an ordering relation or order. For example: Employee \(\text{isSubordinateTo}\) Employee, amounting to hierarchy among workers. Or Department \(\text{isPartOf}\) Department, which corresponds to organizational top-down structure. Other examples are set inclusion and ancestor relations.

An instance diagram of this kind of set resembles a tree with branches, with the elements arranged along the separate branches. Or to be precise: one or more trees. Notice that in general, the ordering is incomplete, as not every possible combination of two employees will participate in the relation: neither is subordinate to the other.

In an instance diagram, these employees will appear on separate branches. This is called a partial order because there exists tuples \((x, y)\) such that neither \((x, y) \in p\) nor \((y, x) \in p\).

It is called a total order, or linear order, if any two elements can be compared: either \((x, y) \in p\) or \((y, x) \in p\). In other words, \(p \cup p^{-} = V\). For a linear order, the instance diagram will resemble a single line, or a tree with just a single branch. All elements will be neatly arranged on that line. An example is the common \(\text{isSmallerThanOrEqualTo}\) relation on numbers.
To conclude this section on endorelations, we finish with an ubiquitous relation that is not homogeneous. In large sets, one can point out all kinds of subsets. For example, in the set of all customers we can pick out all customers who joined last week, or who haven’t paid the last invoice, or who live in New Amsterdam, or who have not ordered a Harry Potter book. The corresponding basic sentences are simple, like ‘X, the customer who joined last week is customer X’, or ‘Y, the customer who lives in New York is customer Y’. The common template looks like ‘.... isA ....’. In all cases, we have a relation with the subset as source, and the enveloping set as target. An instance of the former isA instance of the latter, no exceptions.

The definition (intension) of the first concept, which is the subset, is more limited, more restrictive than the intension of the enveloping concept. And necessarily, the extension of the first concept is contained in the extension of the other concept. Whenever this is the case, we call the source the specialisation, the target being the generalisation.

An inclusion relation is a relation for which the source is a proper subset of the target.

This kind of relation is quite common in conceptual models, and they are easy to spot because they are usually named isA. Examples of this kind of relation are easy to think of: Student isA Person. Or in arithmetics: Prime-Number isA Number. Or chemistry: Pure-Substrate isA Compound. But please do not make the mistake to think that these are endorelations, as their sources and targets are really different!

As a closing remark: it is quite possible that the extension of one concept is a subset of the extension of another one. All customers in the shop happen to be male, all company cars run on diesel fuel. But this alone, is not enough for generalisation-specialisation. The customers need not be male by definition; company cars may run on any kind of fuel and still be a company car. Here, the subset property is just a coincidence, and the extensions of the concepts, without changing definitions, can be quite different at some other time.

### Multiplicity constraints

Basic sentences express single facts. By studying the deep structure of sentences, we arrived at the notion of relation, called ‘fact-type’ by the Business Rules Manifesto. The Manifesto states that rules build on facts. Indeed, even a single relation can be subjected to control: the relation must satisfy some business rule. A business rule that governs a single relation is by its very nature rather simple and easy to understand. Such rules are frequently encountered, and they have their own name: multiplicity constraints. They express knowledge about how the tuples in a relation should be organised, and what behaviour is expected or prevented.

From mathematics we learn that multiplicity constraints come in exactly four flavours. Each one has been given a distinct name: univalent, total, injective and surjective. The rule analyst can establish for every relation which constraints apply. The multiplicity constraints can be applied in any combination, which results in a total of 16 possible combinations. Indeed, relations can be found in practice where no constraints apply and anything goes, up to relations that are under very restrictive multiplicity constraints.

#### 7.1 Univalent and Total

These two multiplicity constraints must be verified at the source concept. A relation \( r \) is said to be univalent, if every atom in the source occurs in at most one tuple of the
relation. This means that every atom in the source is related to at most one atom in the target.

**Total**

A relation $r$ is said to be total, if every atom in the source occurs in at least one tuple of the relation. This means that every atom in the source is related to at least one atom in the target.

These properties are easily verified in a matrix representation of the relation. If we write the relation with the source at the left, and the target across, then univalent means that there is at most one hit on every row. Total means that there is at least one hit on every row, and more than one hit is also fine.

In an instance diagram (figure 3.9), univalence means that at most one arc emanates from every source element. Total means that at least one outgoing arc is drawn for each element.

![Figure 3.9](image)

**7.2 INJECTIVE AND SURJECTIVE**

These two multiplicity constraints are to be verified at the target concept. A relation $r$ is said to be injective, if every atom in the target occurs in at most one tuple of the relation. This means that every atom in the target is related to at most one atom in the source.

A relation $r$ is said to be surjective, if every atom in the source occurs in at least one tuple of the relation. This means that every atom in the source is related to at least one atom in the source.

Again, these properties are easy to verify in a matrix representation. Source at the left, target across, then an injective relation will show at most one hit in each column, whereas a surjective relation will show one or more hits in every column of the matrix.

In an instance diagram (figure 3.10), injective means that in each target element, at most one arc arrives. Surjective means that at least one incoming arc is drawn to each element.

![Figure 3.10](image)
7.3 FUNCTION

One combination of multiplicity constraints appears frequently in practical applications, and they deserve their own name: function.

A relation $r$ is a function if it is both univalent and total. So every atom in the source is related to exactly one atom in the target concept.

To emphasize the property of being a function, we often use a shorthand notation. We simply write $r : A \rightarrow B$

the arrow here means that relation $r$ has signature $r_{[A,B]}$ and it is both univalent and total. Alas, the meaning of this arrow in the formula, differs from the meaning of arrows used in conceptual models such as figure 3.4 or instance diagrams such as figure 3.11.

The word ‘function’ is also used in mathematics, with notation $f(x) = y$. For instance the function ‘square’: $f(x) = x^2$. It is no coincidence that the same word is used: in a mathematical function, each and every number $x$ is related to exactly one other number $y$. Thus, the mathematical function ‘square’ is both univalent and total. This becomes clear if we write $(x, x^2)$ instead of $f(x) = x^2$. This relation contains tuples such as $(1, 1), (2, 4), (3, 9)$ but also $(0, 0), (−1, 1), (−2, 4)$. Indeed, the ‘square’ function produces correct tuples in this way, exactly one tuple for each number $x$.

7.4 INJECTION, SURJECTION, BIJECTION

Functions are frequently encountered, and they often even have additional multiplicity constraints, either injectivity or surjectivity. A function $r$ (a relation that is both univalent and total) is called:

Injection, if the function is injective
Surjection, if the function is surjective
Bijection, if it is both injective and surjective.

Figure 3.11 depicts these properties. The reader is invited to verify that every isA relation is always an injection. And also to think of counterexamples: a relation may well be an injection without being an isA relation!

Notice in the rightmost example that the inverse relation is also a function. A closer inspection reveals that a bijection requires that the source and target datasets must have exactly the same number of atoms, for each atom in the source is related to one target element, and reversely.

Although most relations are subject to some multiplicity constraints, this does not mean that such rules apply for every concept in every relation. For example, a business may dictate that each invoice is sent to one customer. Or, for every invoice in
the source concept, there is exactly one tuple in the relation \textit{isSentTo} in which that invoice appears. But not the other way around: one customer may be sent no invoice at all, or she may receive hundreds.

Multiplicity constraints are very important in conceptual models, and we will discuss some more features of multiplicities in the next chapter that is all about rules.